



Transforming decision-making

Helping Raymond James Financial to successfully manage \$770B in assets.

Raymond James Financial (RJF) is a leading international financial services firm. Business growth, combined with the emergence of digital and mobile technologies, had created a need to speed up operations. Here's how Control-M enabled RJF to identify bottlenecks and ensure business critical systems were ready with the accurate, up-to-the-minute financial data necessary to support key investment decisions.

FROM COMPLEXITY

Since opening its doors in 1962, RJF has become a leading international financial services firm. It manages over \$770B in assets, employs more than 6,500 financial advisors and serves nearly 2.7 million client accounts in locations throughout the United States, Canada and overseas.

Nightly batch processing ensures senior management and financial advisors have the data they need to better serve their clients. The workload engineering team embraced the need to continuously improve this business-critical process.

With Control-M, we can look at applications across the enterprise, identify recurring issues and inefficiencies, and work with people across the organization to figure out how to make things better.

Chris Haynes, Manager of Workload Engineering, RJF

[REQUEST A TRIAL TODAY OR GET IN TOUCH TO FIND OUT MORE](#)

TO COMPETITIVE ADVANTAGE

Control-M is now the workload engineering team's primary tool for identifying bottlenecks, escalating jobs and remediating issues that might delay batch processing. This has created significant improvements within the business:

42% increase in monthly job executions

With simplified monitoring, self-service and predictive analytics, IT is able to work faster and more efficiently.

Job flow insights

The visual representation of job flows provided by Control-M provides insight into interdependencies. This enables collaboration, drives efficiency and accelerates nightly processing.

Beating engineering targets

Workload engineering consistently beats its aggressive SLAs. Services are often available two hours earlier than expected.

Audit report efficiency

What previously took two to three weeks to prepare now only takes a few hours.