



Keeping 2.5 million Coop customers happy

Control-M optimizes logistics for Switzerland's largest retail and wholesale company.

Managing logistics across 1,400 outlets is no easy task. For Coop, it means ensuring that fresh produce reaches the shelves, prices are kept up to date and cash registers continue to run. Control-M helped Coop with their digital transformation to ensure these business-critical processes could be completed seamlessly and on time.

FROM COMPLEXITY

Coop's existing IT infrastructure included a SAP-supported point-of-sale system and SAP-based enterprise resource planning. With these systems running 140,000 business-critical jobs per day, Coop needed to orchestrate and automate its application workflows to free up the ICT staff and allow for business growth.

'We just couldn't handle this workload complexity and volume without the automation provided by Control-M.'

Stephan Conrad, ICT System Specialist, Coop

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TO COMPETITIVE ADVANTAGE

Control-M has increased productivity for Coop. It has created a single point of control while enabling the ICT department to extend role-based access to other stakeholders and business users.

Increased efficiency

Control-M enables 140,000 job runs a day with just three administrators.

Automated alerts

ICT staff are able to step in before an issue disrupts operations.

Enhanced troubleshooting

Control-M's end-to-end, color-coded process views make it easier to identify problematic components.

Increased visibility

Users outside the Control-M team can order jobs and view their status, freeing the ICT team to focus on strategic activities.

Scalable and flexible

Control-M supports rapid growth, including organic growth and acquisitions.