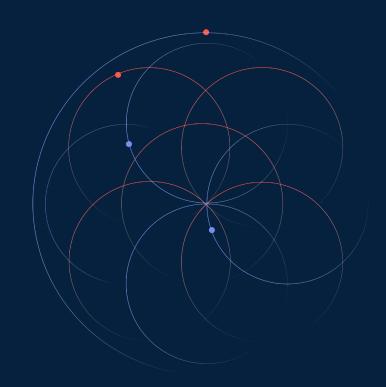


## **BMC Helix Business Workflows**

Learning Path



## **BMC Helix Business Workflows 23.x: Users**

WBT
Web-based Training



8

Instructor-led Classroom/ Online Training



Recommended for: Users

BMC Helix Business Workflows is a cloud-native, case management solution for different lines of business such as Facilities, Travel, Legal, HR, and so on. Users can resolve and manage cases faster by using modern and simple ways to create, resolve, and monitor cases. . It provides services to employees in a scalable, managed, and automated way. Built on BMC Helix Innovation Studio, it provides the ability to create automated workflows without writing code and tailor the user interface to meet the organization's needs.

**Product versions: 23.3** 

BMC Helix Business Workflows 23.x: Fundamentals Using Duration: **4 Hours** 



BMC Helix for HR Service Management 23.x: Fundamentals Concepts Duration: **1.5 Hours** 



## **BMC Helix Business Workflows 23.x: Administrators**

WBT
Web-based Training



Certification

2

ILT
Instructor-led Classroom/
Online Training



**Recommended for:** Administrators and Consultants

BMC Helix Business Workflows is a cloud-native, case management solution for different lines of business such as Facilities, Travel, Legal, HR, and so on. Users can resolve and manage cases faster by using modern and simple ways to create, resolve, and monitor cases. It provides services to employees in a scalable, managed, and automated way. Built on BMC Helix Innovation Studio, it provides the ability to create automated workflows without writing code and tailor the user interface to meet the organization's needs.

BMC Helix Business Workflows 23.x: Fundamentals Using Duration: **4 Hours** 



BMC Helix Business Workflows 23.x: Fundamentals Administering Duration: 3 Days



BMC Helix Business Workflows 23.x: Advanced Administering Duration: 2 Days



**Product versions: 23.3** 

Future Release

BMC Certified Associate: Helix Business Workflows 23.x for Administrators Online Exam

Duration: 2 Hours



**Future Release** 

BMC Helix for HR Service Management 23.x: Fundamentals Concepts Duration: **1.5 Hours** 





## **BMC Helix Business Workflows 21.x: Administrators**

WBT
Web-based Training



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ILT
Instructor-led Classroom/
Online Training



Recommended for: Users, Administrators, and Consultants

BMC Helix Business Workflows is a cloud-native case management application for all lines of business. It provides services to employees in a scalable, managed, and automated way. Built on BMC Helix Innovation Studio, it provides the ability to create automated workflows without writing code and tailor the user interface to meet the organization's needs.

BMC Helix Business Workflows 21.x: Fundamentals Using Duration: **3 Hours** 



BMC Helix Business Workflows 21.x: Fundamentals Administering – Part 1 Duration: 3 Days



BMC Helix Business Workflows 21.x: Fundamentals Administering – Part 2 Duration: 2 Days



**Product versions: 21.05** 

BMC Certified Associate: Helix Business Workflows 21.x for Administrators Online Exam Duration: 2 Hours



